



Data Protection Notice

Information under Article 13 GDPR

With this notice we explain how we handle your personal data when you contact us or make use of our services.

1 CONTROLLER

The controller responsible for the processing of your personal data is:

Wohngefühl Immobilien, Langenkamp & Servaty GbR
Düsseldorfer Str. 119, 47239 Duisburg
Telephone 02151 9281300, e-mail langenkamp@wohngefuehl-immobilien.de

We are not legally required to appoint a data protection officer and have therefore not done so. For all questions relating to data protection you can reach us using the contact details above.

2 PURPOSES AND LEGAL BASES

We process your personal data for the following purposes and on the following legal bases:

- to initiate, conclude and perform agency, purchase or tenancy agreements, and to deal with your enquiries (Art. 6(1)(b) GDPR);
- to comply with legal obligations, for example under money-laundering legislation and under commercial and tax law requirements (Art. 6(1)(c) GDPR);
- to safeguard our legitimate interests, in particular to market properties and to match them against registered prospective buyers and tenants (Art. 6(1)(f) GDPR);
- on the basis of your consent, where you have given it to us, for example to receive property suggestions (Art. 6(1)(a) GDPR).

3 RECIPIENTS OF YOUR DATA

We only pass on your data where this is necessary for the purposes stated. Recipients may be: owners or prospective buyers and tenants, notaries and financing banks, as well as carefully selected service providers acting on our behalf, in particular for IT and hosting, our property software and the sending of e-mail and post. Contracts under Art. 28 GDPR are in place with these processors. No transfer of your data to countries outside the European Union is envisaged.

4 RETENTION PERIOD

We store your data only for as long as is necessary for the purposes stated, and then delete it, unless statutory retention periods apply. Commercial and tax law periods are generally up to ten years. We delete the details from a tenant self-disclosure at the latest six months after the selection process has concluded, where no contract comes about.

5 YOUR RIGHTS

You have the following rights in relation to your personal data: access (Art. 15), rectification (Art. 16), erasure (Art. 17), restriction of processing (Art. 18), data portability (Art. 20), and objection to processing (Art. 21). You may withdraw any consent you have given at any time with effect for the future; the lawfulness of the processing carried out up to that point remains unaffected.

6 RIGHT TO LODGE A COMPLAINT AND PROVISION OF DATA

You have the right to lodge a complaint with a data protection supervisory authority, for example the State Commissioner for Data Protection and Freedom of Information of North Rhine-Westphalia.

The provision of certain data is necessary for the conclusion and performance of a contract. Without this data we are generally unable to conclude or perform a contract. No automated decision-making, including profiling, takes place.

Wohngefühl Immobilien, Langenkamp & Servaty GbR · As at July 2026 · This is an informal English translation provided for convenience. The legally binding version is the German original.